

High Quality and Affordable Care for Central New England

What has UMass Memorial been doing lately?

- We are speaking with our neighbors, patients, doctors, nurses and staff about the importance of delivering the highest quality health care more affordably.
- We are making the **Case for Change**, including reducing expenses and streamlining operations for efficiency, all while providing world-class care.
- We are thanking our Worcester-based union and non-union employees who agreed to make our benefits programs financially sustainable for the long-term.
- We are negotiating with the two separate bargaining units of the Massachusetts Nurses Association (MNA) at the Medical Center that have not yet supported the necessary changes to ensure financial strength.

What can patients and staff expect during negotiations with the Medical Center nurses?

- The nurses may conduct informational picketing from time to time, as is common in these situations. Nurses will not be picketing during their work shifts. They are not on strike.
- There will be no interruption in hospital or clinical services – it is business as usual.
- You will continue to receive high quality and safe care. That is job one.
- Nurse staffing levels are unaffected during picketing. The nurses that you need at your bedside will always be there. If need be, we regularly adjust nursing levels for additional patients and procedures.

Why might Medical Center nurses picket?

- The nurses want to make their views known to the community. Although we do not agree with our nurses' positions on pension, health, welfare and benefits packages and staffing, we acknowledge their lawful right to conduct "informational pickets."
- We continue to ask our nurses to help us make health care more affordable for our community as our other employees have done.
- We remain hopeful our negotiations with the MNA will be resolved fairly for the benefit of our patients, nurses, physicians and staff.

For more information on UMass Memorial's *Case for Change* and our commitment to work with all our employees, please visit:

www.umassmemorialchange.org



Scan the QR code to learn more



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Medical Center

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